

FIELD DAY

ACCESS INFORMATION

Thank you for letting us know that you require assistance to access this year's Field Day festival. We are committed to ensuring that all customers can enjoy Field Day Festival and we hope that the following pack provides all relevant information about accessibility at the event.

Please use this version of information as final as some information published online may have changed slightly during the event planning process.

In this pack you will find information on:

- ACCESSIBILITY MANAGER CONTACT INFO
- GENERAL INFORMATION
- CAR PARKING
- ENTRY & TICKET COLLECTION
- VIEWING PLATFORM
- TOILETS
- LOWERED BARS
- SEATING
- LIGHTS & SPECIAL EFFECTS
- EVENT SPACE & SITE
- MEDICAL SERVICES, WELFARE & ASSISTANCE AT THE EVENTS
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- ACCESSIBLE STATIONS AND TRANSPORT
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ACCESS CONTACT DETAILS

| | EVENT DAY ONLY | BEFORE & AFTER EVENT |
|-------------------------|---|---|
| NAME | Scott Kennedy | Field Day Festival |
| LOCATION ON SITE | Welfare Tent – however Scott may at times be out on site assisting other customers, in which case please use the contact information below | n/a |
| PHONE NUMBER | 07984 149678 | n/a |
| EMAIL ADDRESS | n/a | access@eatyourownears.com |
| OTHER CONTACT | Scott will be on Radio so you may ask any official event Steward with a radio, or any member of staff in the Welfare Tent to contact Scott on the EVENT CHANNEL | |
| TIMES AVAILABLE | 9am – 11.30pm – Saturday 3 rd June | 9am – 6pm – Friday 2 nd June or contact: access@eatyourownears.com |

GENERAL INFORMATION

CAR PARKING

A Blue Badge Car Park is located on the edge of Victoria Park, by St Marks Gate. The car park is next to the event Green Gate.

There is a hard standing route from the car park to the Festival Entrance. Entry to the Car Park is via the Event Green Gate just off Wick Lane. Please see directions in the event map below.

Please contact access@eatyourownears.com to advise that you will be using the car park. On arrival to the park your vehicle must clearly display your blue badge.

Please note that at the end of the event there are various Road Closures around the site so it could take up to 30 minutes to leave the site.



ENTRY & TICKET COLLECTION

Field Day have introduced an accessible entrance for our customers. This entrance can only be used if you have pre-registered via access@eatyourownears.com please contact us for more info.

Customers may also use the main entrance to enter the festival. Please note the main entrance is on a grassy field. If you are in a Wheelchair or require a wider entry lane we recommend you to use the accessible entrance.

If you have pre-printed scan-able tickets you do not need to make any collections at the Box Office.

If you need to link in a hearing loop then please go straight the Cash Sales Cabin located at the Box Offices. The Cash Sales Cabin will be able to deal with all ticketing queries and collections as well as ticket sales.

VIEWING PLATFORM

Viewing Platforms are provided for those who require them. Platforms are located at the Eat Your Own Ears, The Barn, Resident Advisor, Bugged Out!, Crack, and Shacklewell Arms Stages. The platform at the Eat Your Own Ears Stage is not under cover, the other platforms are. Each Viewing Platform user will be entitled to one additional pass for use by one friend of PA at a time.

Customers who have a standard ticket must contact access@eatyourownears.com prior to the event to be listed for Viewing Platform passes. Customers who have a 2 for 1 ticket will be automatically listed. All passes should be collected from the Access Manager in the Welfare Tent, which is located just inside the Main Entrance and Accessible Entrance.

TOILETS

Toilets are located at each Viewing Platform and also behind the Welfare Tent.

LOWERED BARS

Lowered sections are offered at all bars at Field Day and some food traders. Traders will offer an alternative serving policy if a lowered counter is not made available. Please ask our staff for help.

SEATING

The shows are standing only. There is some seating across the site however this is limited and is within picnic areas only.

As part of our entrance policy, customers are not allowed to bring seating to the event (with an exception for wheelchairs).

If seating is compulsory to your enjoyment of the event due to medical circumstances we are able to make exceptions. Please seek permission in advance by contacting access@eatyourownears.com

Alternatively, if you are already on site and you do find that you need seating at any of the stages without viewing platform please speak to our Access Manager who may be able to find a solution for you.

LIGHTS

Due to the nature of the event there will be flashing lights and strobe effects on all stages. Lasers will be used during some of the performances in The Barn stage.

EVENT SPACE & SITE

The event is on a green-field site, although there are some tarmac tracks these do not run into the stages (which all stand on grass). Weather and ground conditions may be variable.

MEDICAL SERVICES, WELFARE & ASSISTANCE AT THE EVENT

Contact and location details for our on-site Access Manager can be found in the first section of this pack.

A wheelchair charging point will be located at The Welfare Tent and at each Viewing Platform. A hearing loop is also present in the Welfare Tent.

St John Ambulance will be on site should you require any medical assistance: there are several medical points and roving first aiders on site however the main medical centre is behind the Welfare Tent.

QUIET SPACE

This is a space that people can use when they need to get away from the crowd for a while. It is located in the Welfare Tent.

INVISIBLE DISABILITIES

We understand that an invisible disability, or hidden disability, are not immediately apparent. If you would like support or advice inside Field Day our Access Manager will be the main point of contact and is based at the Welfare Tent. Or please contact us in advance with your questions via access@eatyourownears.com

A DOG SPENDING AREA FOR ASSISTANCE DOGS

If you require a dog spending area on site please email your request within a reasonable time frame to access@eatyourownears.com

ACCESSIBLE STATIONS AND TRANSPORT

All London buses and Docklands Light Railway (DLR) trains are wheelchair accessible and there are various facilities and services for disabled travelers on all modes of public transport in London.

Bus Routes: 8, 277, 309, 339, 388, D3, D6, S2 all pass close to the park.

Hackney Wick Overground

Step free access and has ramp access.

Distance from Entrance: 1.1 miles

Bow Church DLR

Step free Access and has a lift.

Distance from Entrance: 1.4 Miles

ACCESS MAP

A map highlighting key accessible areas of the site will be available at the Welfare Tent on show days.

OTHER QUESTIONS AROUND ACCESSIBILITY?

Please contact us in advance via access@eatyourownears.com if you have high dependency needs or any other enquiries which are not answered on the website: we will do our best to support your visit.